

# PRESS RELEASE

**DATE:** 1<sup>st</sup> January 2020



## Essex based firm achieves prestigious national accreditation

Chelmsford based Essex Properties Limited, which manages blocks of flats and residential lettings across the south east and greater London area, has become one of a prestigious group of residential managing agents in England and Wales to achieve accreditation by the industry's body – the Association of Residential Managing Agents ("ARMA")

ARMA accreditation promotes the highest standards of customer service in residential leasehold management. To become ARMA accredited, member must adhere to a consumer charter and 180 standards developed specifically for managing agents to promote honesty, fairness, openness and timeliness.

ARMA's Chief Executive, Dr Nigel Glen, said: *"Choosing the right managing agent can be a bit of a minefield. The industry is not regulated so they don't have to belong to a professional body or comply with specific standards. However, with ARMA membership leaseholder can be confident they are choosing a quality managing agent."*

He continued: *"Anyone appointing an ARMA managing agent can have peace of mind that they conform to high standards, are bound by a consumer charter, are audited regularly and are independently regulated. Like all ARMA's members, **Essex Properties Limited** has a clear commitment to providing the best service".*

Mr Kristian A Sullivan, Director of Essex Properties Limited said: *"To achieve accreditation, we had to demonstrate that we comply with rigorous industry standards, legislation and financial audits, so we are extremely proud to have met this high standard. It is good to have our professionalism and customer care officially recognised."*

For further information and to see if Essex Properties Limited can assist you, please contact their friendly team on: 01245 329652 or email on: [estatemanagement@essexproperties.co.uk](mailto:estatemanagement@essexproperties.co.uk)